## Somerset West and Taunton Shadow Council – Decisions taken by the SWT Executive on Wednesday, 18 September 2019

Agenda Item No	Topic	Decision
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## Part A – Items considered in public

A5	Draft Corporate Strategy 2020 - 2024	Recommended that the Executive:     Recommended that Full Council approved the priorities, outcomes and objectives within the attached appendix; and     Authorised the Head of Communications to agree the final design and publication style for the Strategy.
A6	Financial Strategy 2020/21 to 2022/23	Resolved that the Executive approved the Financial Strategy for 2020/21 to 2020/23.
A7	Financial Monitoring as at 31.07.2019	<ul> <li>Recommended that the Executive:</li> <li>Noted the Council's forecast financial performance for 2019/20 financial year as at 31 July 2019; and</li> <li>Requested Full Council to approve the Housing Director/Head of Function, in consultation with the Housing Portfolio Holder, to have delegated authority to approve changes to the budgeted spend for all of the HRA capital schemes, whist remaining within the approved capital programme for 2019/20. The reason for that would help address flexible delivery of the programme in year.</li> </ul>
A8	Corporate Performance Report and Update on Development of Future Reporting	<b>Resolved</b> that the Executive noted that a new report was being developed which would bring together finance information, risk monitoring and performance reporting. The first report would be produced for the end of November (month 8).
A9	Complaints Policy	Resolved that the Executive: Approved the Somerset West and Taunton Council: a) Complaints Policy (Appendix A); and b) Policy for Unreasonable Customer Behaviour and Vexatious Requests (Appendix B)